



### **Share with Service Provider**

**Share Hikvision Device on Hik-Connect with authorised technician to provide technical support to you.**

1. Find the device on Hik-Connect App. Click the 3 dots on the right top corner.
2. Click 'Share with Service Provider'
3. Either choose your existing Service Provider or click 'Add Service Provider'
4. Enter the provider's email address & click "OK". Your Service Provider should have received the notification of the support request. They can help you troubleshoot remotely once they agree.